



## **National Guard Family Assistance**

One call does it all!

Family Assistance Specialists (FAS) are located throughout Oregon to serve the needs of Service Members and their Families by providing Six Essential Services.

Whether pre, during or post deployment, the FAS offer information and referral services to all Service Members and their Families regardless of branch of service or duty status.

What are the Six Essential Services?

### **Legal Resource and Referral**

- Assistance with Power of Attorney/Wills
- Information and assistance with Service Members Civil Relief Act
- Assistance with referral for ESGR

### **Financial Resource and Referral**

- Understanding Military Pay
- Assistance with Financial Assistance and loan applications through the American Red Cross and other agencies
- Referral to the availability of outside grants
- Provide referrals for budgeting classes

### **Tricare Resource and Referral**

- Provide general information on insurance benefits
- Assist with Tricare Medical and Dental applications
- Assist with finding local participating providers
- Assist with challenging claim denials

### **ID Cards and DEERS**

- Provide information on DEERS Rapids Centers
- Assist with obtaining an ID Card

### **Crisis Intervention and Referral**

Provide assistance with the following:

- Domestic Abuse
- Child Abuse/Neglect
- Danger to Self and/or Others
- Abuse/Neglect of a Vulnerable Adult

### **Community Information and Outreach**

Provide a list of local Community resources

Including but not limited to the following:

- Assist with Child Care resources and referral
- Assist with referral to local financial resources
- Assist with finding a local FRG to assist with Family Readiness

### **Additional Duty**

Outreach Calling:

- Family Assistant Specialists (FAS) assist Family Readiness Groups (FRG) with monthly outreach calls
- If a Service Member is separated from their family for more than 30 days, the family will receive an outreach call by the FRG or FAS
- Monthly outreach calls are mandated by the National Guard Bureau (NGB)

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